



Métis Family Services

312 – 7485 130th Street
Surrey, BC V3W 1H8

Telephone: (604) 584-6621

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Job Title:	Rapid Response Worker (FT/Temp 7 Month Leave)		
Department	Family Development Program Classification: Professional Wage Grid 14		
Reports to:	Family Development Supervisor		
Date Prepared:	December 5, 2018	Closing Date:	December 19, 2018

Job Summary:

The primary objective of the Rapid Response Worker works in concert with Child Protection staff to ensure the safety and well-being of Métis children and assist in the preservation of the family unit under the direction of the Family Development Team Leader, and Executive Director.

Reports to: Family Development Team Leader

Key Duties and Responsibilities:

The RRW will work in a fully integrated case practice model. They will accompany and assist Child protection staff with child welfare investigations involving Métis families in Circle Five or Metis Family Services. They will assist in the development and implementation of risk reduction planning through intensive one to one support in the home and will offer a variety of culturally sensitive family support programs. The Rapid Response Worker will work with clients for a period not to exceed twelve weeks. For long term service and support RRW will refer the family to other Community strengthening programs.

Under the direction of the Team Leader the Rapid Response Worker will promote a least disruptive measure's philosophy and provide Child Protection staff with viable alternatives to the removal of children if and whenever possible. In the event of a removal the Rapid Response Worker will focus on an early return of the child/ren or seek a family based alternative to mainstream foster care.

- Interview clients to prepare case histories and gather background information.
- Assess families for suitability for traditional or mainstream family support programs.
- Assist in the creation and implementation of Risk Reduction Plans.
- Provide intensive one to one support in the client home (i.e. life skills, home management skills, parenting skills, behavior training).
- Provide emotional support and feed back to clients.
- Assist Child Protection staff to identify potential problems as well as client's strengths.
- Maintain individual client files.
- Consult with the team leader on a case by case basis/daily/weekly.
- Monitor client progress and well-being, evaluate effectiveness of the support plan and make further recommendations prior to closure of file.

- Maintain liaison with community partners, agencies and professionals.
- Preparation for planning and facilitation of Planning Circles and documentation.
- Supervise access and transportation as needed.
- Report writing in regards to planning circles and supervised access.

CORE COMPETENCIES:

Results orientation skills

Concern for surpassing a standard of excellence. The standard may be one's own past performance (striving for improvement); an objective measure (achievement orientation); challenging goals that one has set; or even improving or surpassing what has already been done (continuous improvement).

Teamwork and Co-operation skills

Has an ability to work co-operatively within diverse teams, work groups and across the organization to achieve group and organizational goals. It includes the desire and ability to understand and respond effectively to other people from diverse backgrounds with diverse views.

Service Orientation skills

Implies a desire to identify and serve customers/clients, who may include the public, co-workers, other branches/divisions, other ministries/agencies, other government organizations, and non-government organizations. It means focusing one's efforts on discovering and meeting the needs of the customer/client.

EDUCATION & EXPERIENCE:

- Bachelor of Social Work degree or its equivalent
- MCFD Knowledge & appreciation of Metis/Aboriginal cultures and how these impact the development of individuals and communities
- Practical knowledge of Provincial Aboriginal Operational Practice Standards and Indicators
- Practical knowledge of the MCFD Chapter 3 assessment model for Child Protection in British Columbia.

OTHER REQUIREMENTS:

- Must have a Criminal Record Check completed by and satisfactory to Métis Family Services.
- Valid Class 5 Driver's License; Driver's Abstract and a reliable and safe vehicle.

Rate of pay: \$26.75 to \$31.16 per hour

Start date: As soon as possible.

Please clearly state the position you are applying for and forward your resume & cover letter to the attention of Kay Rampersad by email to krampersad@metisfamilyservices.ca

This position requires union membership.

Metis Family Services thanks all applicants for their interest in this career opportunity; however, only those considered for the position will be contacted. No telephone inquiries please.